

The Orange House Boutique Hotel and Upstairs Rooftop Bar Terms & Conditions

NO SMOKING, NO VAPING

- The Orange House Boutique Hotel and Upstairs Rooftop Bar (including our terrace) are strictly NON-SMOKING/NON-VAPING areas. Smoking or vaping in our hotel rooms is subject to a €500 cleaning charge.

RESERVATIONS

- Bookings are non-transferable. Only those named on the reservation will be permitted to stay.
- Room prices are per room, per night, and include IVA. The maximum occupancy is 2 people per room.

CHECK-IN/CHECK-OUT

- We offer an online check-in service for your convenience. Our friendly reception staff will also be happy to check you in upon arrival.
- Check-in is available from 14:00, and check-out is due by 11:00.
- Early check-in and late check-out are available for an additional charge.
- We offer complimentary luggage storage and access to a courtesy room for guests with late departure times. These services must be booked through our reception upon arrival.

CANCELLATIONS

- Cancellations made at least 3 days before arrival will be refunded in full.
- Cancellations made within 3 days of arrival will receive a 50% refund.

PETS

- Pets are NOT permitted in The Orange House Boutique Hotel or Upstairs Rooftop Bar.

UPSTAIRS ROOFTOP BAR

- Upstairs is NON-SMOKING/NON-VAPING.
- All drinks ordered Upstairs must be paid for at the time of purchase.
- Hotel guests can reserve a table Upstairs. All reservations must be made by 14:00 through our reception and your table will be held for a maximum of 10min.

PAYMENT METHODS

- Accepted payment methods include cash, credit cards, and debit cards.

LIABILITY

- The Orange House Boutique Hotel and Upstairs Rooftop Bar are not liable for any loss, damage, or injury to guests or their property, except in cases of gross negligence or intentional misconduct.

APPLICABLE LAW

- These terms and conditions are governed by the laws of Spain.